

Introduction of an Independent Health Advocate

An Important Message to Our Retirees

Dear Retirees,

We are pleased to announce the introduction of an independent patient advocate service by Health Advocate to further assist you with your healthcare issues. Health Advocate will be available to help you navigate medical services, address questions about your healthcare options, and most of all assist in addressing claim issues.

This new resource is part of a commitment to provide retirees with comprehensive and compassionate support. The independent advocate will serve as a neutral party dedicated to representing your interests, clarifying medical information, helping you understand treatment options, interceding with the claim administrator as needed, and facilitating communication between you and healthcare providers.

If you have questions or encounter challenges related to your healthcare, we encourage you to reach out to Health Advocate for guidance and assistance. Attached please find information regarding the services offered.

To register online: <https://www.healthadvocate.com/site/>

Registration code: IMFMBPHELP

Two webinars will be offered to introduce Health Advocate and the services offered by them and to explain how to access those resources. We hope to have additional webinars sessions after Thanksgiving.

Tuesday, November 18 at 12:00 PM: [Join the meeting now](#)

Thursday, November 20 at 9:00 AM: [Join the meeting now](#)

We value your well-being and are confident that this initiative will enhance your experience and peace of mind.

IMFRA Board of Directors