

Getting care

Using your
Aetna International plan



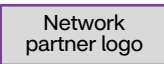
Between us and our local partners around the world, we have the provider network, knowledge and expertise to support you when you need care.

Your member ID card is your all-access pass to that care so make sure to show it to your provider each time you receive care.

Your member ID number — use this when seeking care or registering for your website

Member Services phone number — call if you have questions

Network partner logo — show providers this logo so they know our network partner in your area*

					
MARIJANE Q SAMPLE-TESTCARD					
PCP: NO ELECTION REQUIRED					
ID 0000 12345-01		Choice POS II			
ISSUER (88848) 9148860054		OV: \$00.00			
GRP: 111111-011-00101		SPC \$00.00			
RX BIN# 610502					
MEDICAL	INDIVIDUAL				
INN DED	Tier 1				
INN OOP MAX	\$\$\$\$\$\$				
OON DED	\$\$\$\$\$\$				
OON OOP MAX	\$\$\$\$\$\$				
www.aetnainternational.com PAYER NUMBER 60054 0049					
Talk to a doctor 24/7: Access the vHealth (Worldwide) Mobile app or at www.vhealth-teladochealth.com					
AETNA PROVIDERS in North & South America Call +1-800-231-7729					
ALLIANZ PROVIDERS in EU, UK, APAC, ME, Africa Call +353 16301301					
MEMBERS CALL				1-866-258-6680	
PRECERTIFICATION ONLY				1-866-863-4513	
U.S. PROVIDER SERVICES				1-888-632-3862	
RX MEMBER SERVICES				1-888-792-3862	
Aetna Life Insurance Company					
Submit Claims To:					
P.O. BOX 981543					
EL PASO TX 79998-1543					
					

*If you're getting care outside the U.S., check the back of this document to see who our network partners are based on country or region.

Our network partners

Region	Country	Network Partner
Sub Saharan Africa	Kenya, Tanzania, Zimbabwe	EHS
	Uganda	Africa Medilink
	Other Sub Saharan Africa countries	MSO
Middle East and North Africa	Afghanistan, Algeria, Israel, Kuwait, Libya, Pakistan	Allianz
	Jordan	NatHealth
	Bahrain, Egypt, Iraq, Lebanon, Morocco, Tunisia, United Arab Emirates	Next Care
Europe	Spain, Turkey, United Kingdom	Allianz
	Other European countries	AP Companies
APAC	Fiji, Japan, Laos, New Zealand	Euro Center
	Indonesia	Tirta
	Malaysia	Asia Assistance
	Philippines	Avega
	South Korea	Aetna International
	Sri Lanka	Medilink Lanka
	Other APAC countries	Allianz
Latin America	Argentina, Bolivia, Chile, Colombia, Dominican Republic, Ecuador, El Salvador, Panama, Paraguay, Perú, Uruguay	MDabroad
	Brazil	World Assist
	Guatemala	Universales
	Mexico	Sinergia
	Other South American countries	Aetna International



Have questions?

Please call member services at **1-866-258-6680**.
We're available to help 24 hours a day.

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[AetnaInternational.com](https://www.aetnainternational.com)

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